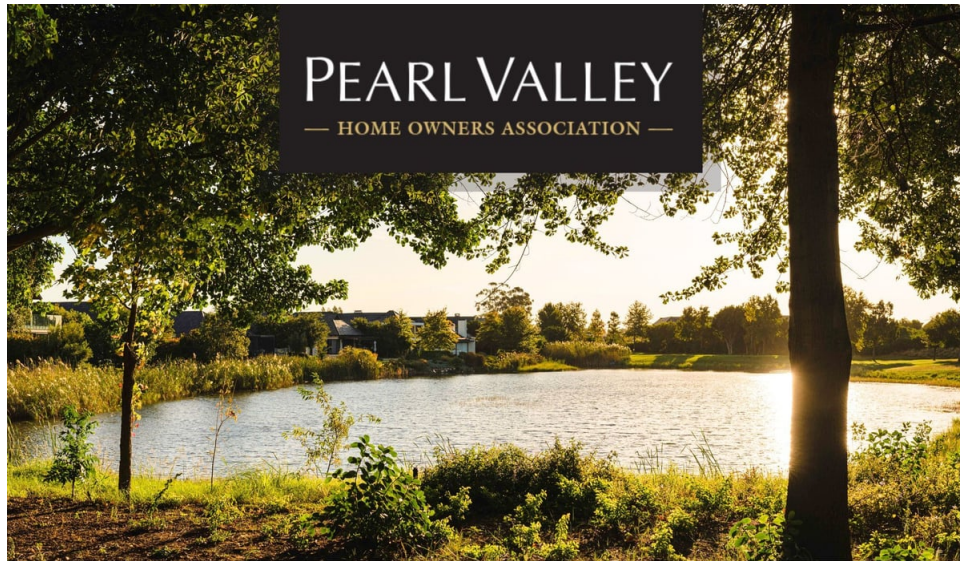




Dear Residents

ACCESS CONTROL DATABASE SPLIT

Due to the separation of Pearl Valley and Val de Vie estates from 1 October 2026, certain updates and changes need to be executed on the access control database.

These changes will be programmed between 23:00 on Tuesday 22 September 2026 and 05:00 on Wednesday 23 September and will come into effect on 1 October.

The following systems will not be functional during the programming period:

1. Hello Visitor Management System
2. Access control biometric devices
3. Internal remote boom access (the booms will remain in the open position)

Manual sign-in sheets for residents and visitors will be available at the gates if required.

Thank you for your understanding and patience while these updates are performed.

Kind regards

Pearl Valley HOA

22 September 2026

PEARL VALLEY HOME OWNERS ASSOCIATION

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