



MONITORING WATER USAGE WITH THE VOLTANO CLIENT APP

The HOA encourages all residents to make use of the **Voltano Client App** in order to monitor water usage and avoid unexpected high water bills.

The Voltano Client App is an easy-to-use online application, provided free of charge by Voltano, that enables you to:

- Check hourly, daily, and monthly water consumption
- Submit meter readings
- Report water leaks or issues
- Request meter inspections

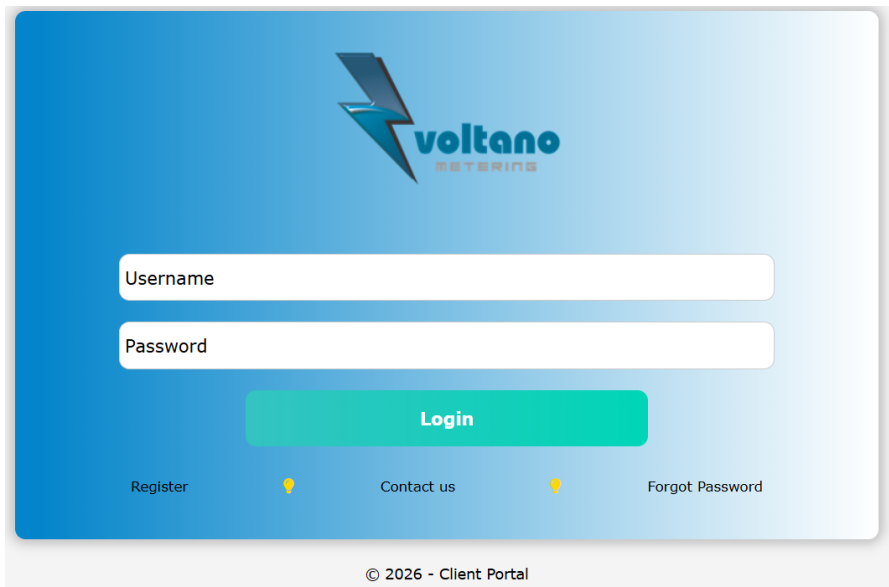
The application works on most devices, including desktop computers, tablets, and mobile phones.

How to Access the Platform

If you do not yet have a profile, simply click on the following link: <https://client.voltano.co.za> to register. Enter your email address and the required details, then click Send. Your registration request will be submitted to the Voltano call centre for processing.

Existing users can access the platform using the same link.

Please note: The Voltano Client App platform operates via a web browser and is not an application that can be downloaded from the App Store or Play Store. For convenience, residents can bookmark the website on their devices for quick and easy access.



Why Use the App?

The App enables residents to actively monitor and manage their water consumption. Regularly checking your readings ensures that you can detect any unusual usage early and resolve issues before they result in high bills.

Please remember that it is ultimately the responsibility of each resident to pro-actively monitor and manage their water consumption and the HOA cannot be held accountable for water use on individual properties. Water bills are issued by the HOA based on the meter readings and must be paid in full.

[Download Voltano Client App Guide](#)

The next water meter reading dates are as follows:

- **Pearl Valley:** 25 February 2026 (27-day billing cycle).
- **The Acres:** 26 February 2026 (27-day billing cycle).

REMINDER: DRAKENSTEIN MUNICIPALITY CARRYING OUT DAILY MAINTENANCE ON THE MAIN WATER LINE

As communicated in last week's Newsletter, Drakenstein Municipality has undertaken to clean the strainer on the main water line into the Estate on a daily basis for the next month to help stabilise the water supply. During this period, residents may experience short, intermittent water interruptions of approximately 10–20 minutes per day.

We thank you for your patience and understanding whilst these measures are being implemented.

USE OF DOGGY BINS IN THE ACRES

The HOA has received complaints from residents about a significant increase in dog droppings throughout the Estate, particularly in the Acres area.

We would like to remind all pet owners that it is their responsibility to pick up after their dogs and dispose of the waste correctly in the designated doggy bins provided.

These facilities are located at numerous points throughout the Estate and serve an important purpose in keeping our community clean, hygienic, and enjoyable for all residents and visitors.

We kindly ask for residents' cooperation in ensuring that all pet waste is collected immediately and disposed of in the nearest doggy bin.

Make a difference in one child's life!

We care for 155 orphaned and vulnerable children (1 - 18 years old) from all over the Western Cape, South Africa. The children in our care had been orphaned or placed into a place of safety by the Court.

HAM relies on the kindness of our community to meet the daily needs (food, clothes, therapy & education) of the children in our care.

We have a shortfall of R 2 500 per child per month!

We invite you to partner with us through a donation and help Huis Andrew Murray to continue providing consistent care, love, and dignity to our children.



Bank Details:
ABSA Wellington
Branch Code: 632005
Cheque Acc: 430560107
Ref: Shortfall

marketing2@andrewmurray.org.za | 021 873 3834 | c/o Willem Basson & Blouvllei Road, Wellington



NPO: 011-891 | PBO: 930006348





Snakes play a vital role in nature, controlling pests and keeping ecosystems healthy. Encounters are rare, but more likely in warm months.

Here's how to stay safe and respect them.

DOWNLOAD PDF

Paarl Luxury Estates Office:
Unit 4, Polo Family Offices,
Val de Vie Estate, 7646

021 300 1658
paarluxuryestates@pamgolding.co.za

LIVING SAFELY WITH SNAKES



Agents registered with the FFC - Full Status FFC: Pam Golding Properties (Pty) Ltd - Paarl Luxury Estates. Registered with the FFC, Holder of a Business Property Practitioner FFC Operating a Trust Account. W +27 21 300 1658 | E paarluxuryestates@pamgolding.co.za

THE PAM GOLDING WAY

Download PDF

THE VALLEY RESTAURANT

Every Wednesday
from 17h00

Curry Evenings

Choose your favourite curry
and we'll treat you to a complimentary
500ml Stella Artois draught.

+27 (0)21 867 8000 | RESTAURANT@PEARLVALLEY.CO.ZA



KIDS UNDER 8 EAT FREE - ONE PER PARENT.

Parent's Night Off

The Valley Restaurant
Every Thursday from 17h00

Escape the midweek madness and unwind at The Valley Restaurant
while the little ones enjoy a meal on us.

+27 (0)21 867 8000 | RESTAURANT@PEARLVALLEY.CO.ZA



POLO PAVILLION BY BACK'S

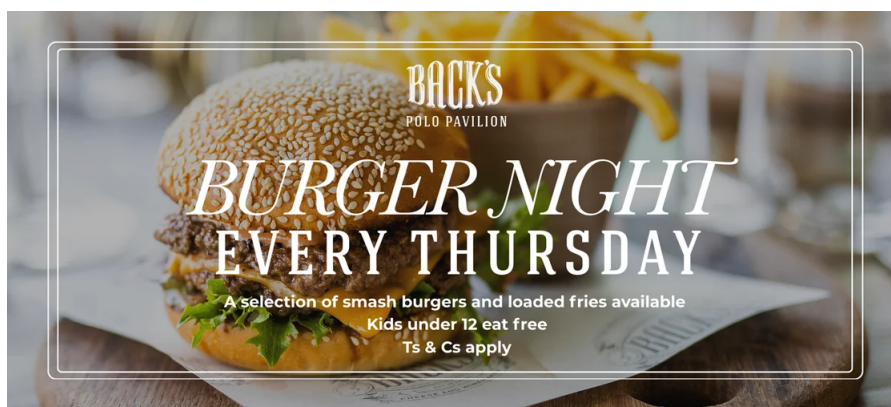
Discover our latest menu
delights at Back's Polo Pavilion



[View menu](#)



[Book online](#)



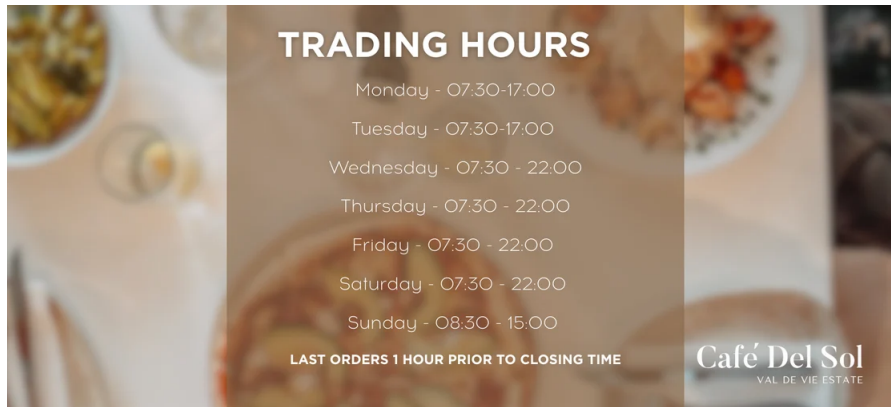
[Book online](#)



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CAFE DE SOL

A graphic for Café Del Sol trading hours. It features a background image of food and drink. The text is centered in a white box.

TRADING HOURS

Monday - 07:30-17:00
Tuesday - 07:30-17:00
Wednesday - 07:30 - 22:00
Thursday - 07:30 - 22:00
Friday - 07:30 - 22:00
Saturday - 07:30 - 22:00
Sunday - 08:30 - 15:00

LAST ORDERS 1 HOUR PRIOR TO CLOSING TIME

Café Del Sol
VAL DE VIE ESTATE

A graphic for Café Del Sol's Aperitivo Afternoons. It features a background image of a glass of orange drink, a straw hat, and a bottle of drink.

Café Del Sol
VAL DE VIE ESTATE

Aperitivo Afternoons

Happy Hour
Daily between 3pm - 5pm

Grab a friend — spritzing is always **better in pairs**

PEARL VALLEY HOME OWNERS ASSOCIATION

Trustees B Lodewyk, E Lyon, J Miller, B Schäfer, I van Niekerk, D Woolley

Address 682, The Acres, Pearl Valley Golf and Country Estate, Mandela Freedom Road, Paarl 7646

Tel +27 21 001 4419

Email info@pvhoa.co.za

Website www.pvhoa.co.za

EMERGENCY CONTACT DETAILS

- | | |
|---|---|
| ☎ Security Control Room: +27 21 867 1201 | ☎ ER24 Paarl: 084 124 |
| ☎ Pearl Valley Main Gate : +27 21 867 1203 | ☎ Paarl Mediclinic: +27 21 807 8000 |
| ☎ Pearl Valley Clubhouse Reception: +27 867 8000 | ☎ Paarl SAPS: +27 21 807 4000 |
| ☎ Pearl Valley Enrolment Centre: +27 21 863 6199 | ☎ Paarl Fire Brigade: +27 21 872 2323 |
| ☎ Titanium Securitas Medical Services: +27 21 982 8055
(press 1 for medical), or | ☎ Berg River Registration Centre: +27 21 863 6137 |
| ☎ dial +27 64 890 5274 | ☎ Berg River Main Gate: +27 21 863 6101 |
| ☎ Voltano Metering: +27 86 186 5826 | ☎ Val de Vie Main Gate: +27 21 863 6110/6138 |

Disclaimer: Kindly note that the opinions expressed in the communication are those of the authors/advertisers and do not necessarily represent the views of the PVHOA.

Pearl Valley Homeowners Association, R301, Mandela Freedom Road, Paarl, South Africa

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