



UNDERSTANDING THE VOLTANO "CLIENT APP"

Following our recent communications regarding Voltano's new custom alert features, some residents have raised questions about the reference to the "App".

Please note that "Voltano App" does not refer to a downloadable application from the App Store or Google Play Store. "App" is simply the name used for Voltano's web-based portal, which can be accessed online through your internet browser.

With the relatively dry winter we have experienced and summer fast approaching, we encourage all residents who have not yet logged in to their Voltano profile to do so.

The platform provides valuable tools to help you monitor and manage your water consumption, set custom alert levels, identify unusual usage and take action before a potential leak or excessive consumption results in an unexpectedly high water bill.

If you are new to the Voltano platform or need assistance getting started, please refer to the resources below, or get in touch with Voltano Metering by emailing info@voltano.com or the HOA via info@pyhoa.co.za.

A detailed user guide is available [HERE](#)

A tutorial video is available [HERE](#)

We encourage all residents to familiarise themselves with the Voltano platform and make use of the tools available to monitor their water consumption, particularly as we head into the hot summer months.



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Disclaimer: Kindly note that the opinions expressed in the communication are those of the authors/advertisers and do not necessarily represent the views of the PVHOA.

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