



PREPARING FOR SUMMER: MANAGING YOUR WATER USAGE

As we move into spring and summer, bringing warmer temperatures, longer days and generally drier conditions, the HOA would like to remind residents to be mindful of their water consumption.

Here are some important tips and reminders:

- **Water tariffs are based on consumption.** Drakenstein Municipality uses an inclining block tariff structure for domestic water, meaning that the rate increases as water consumption increases. Simply put, the more water you use, the higher rate you pay.
- **Keep an eye on your garden irrigation.** As temperatures rise, it can be tempting to increase irrigation times. However, increased watering can quickly add significantly to your monthly consumption and, consequently, your water bill.
- **Check your automated irrigation system regularly.** Irrigation systems can dispense large quantities of water in a relatively short period. Some systems are programmed to automatically increase watering times when temperatures reach a certain level. Residents are therefore strongly encouraged to review irrigation settings regularly and ensure that watering schedules remain appropriate for the weather conditions and your budget for water consumption.
- **Be mindful of swimming pool top-ups.** Evaporation increases during hot and windy weather, which may result in more frequent pool top-ups. However, excessive water loss can also indicate a leak. If your pool appears to require unusually frequent topping up, it is worth having it checked.
- **Know how your service providers use water.** Residents should always monitor how much water is being used by gardeners, garden services, landscapers, pool services and other contractors working on their property. We recommend that you discuss responsible water usage with your service providers.
- **Check your property when you are away.** If you are going away, even for a few days, consider asking a neighbour or friend to check your property. A leaking tap, burst pipe or irrigation system that has failed to switch off can result in substantial water losses while you are away.



- **Understand the role of Voltano.** Voltano is a service provider appointed by the HOA to install and maintain water meters and provide meter-reading data. Voltano does not provide private water management services. The HOA, not Voltano, is responsible for water billing.
- **Monitor your water consumption regularly.** Residents are encouraged to monitor their usage through the Voltano "Client App" (web-based portal - <https://client.voltano.co.za/>) or by physically checking their water meter and recording the readings. Regular monitoring can help identify unusual increases in consumption and potential leaks at an early stage.
- **Set Custom Alerts:** Residents can now set custom alert levels on the "App" and receive notifications by email or to your cellphone when your water consumption reaches those levels.
Three default levels have been programmed - 20KI, 40KI, and 60KI and residents will receive an automatic notification when their monthly water consumption reaches each of those levels. There are also options to change the default levels, add additional levels, or switch the alerts off if you choose not to receive them. These enhancements are aimed at providing residents with further valuable tools for monitoring and managing water consumption and avoiding unexpected high water bills. A detailed user guide is available [here](#).

It is ultimately each property owner's responsibility to proactively monitor and manage water consumption on their property.

The HOA cannot be held responsible for water used on individual properties or to explain variations in household usage patterns. Water accounts are issued by the HOA based on verified meter readings, and all water charges are payable in full.

Thank you for your cooperation. If you have any questions regarding water infrastructure, metering, or billing please send an email to info@pvhoa.co.za.



REMINDER: HIJACKING PREVENTION & SECURITY AWARENESS TRAINING

Following the success of the recent cybersecurity awareness session for residents, the Security Department is pleased to present another informative session on crime prevention. The **Hijacking Prevention & Security Awareness Training** will take place on 17 September 2026 and will be presented in conjunction with the National Hijack Prevention Academy. Founder and course leader Richard Brussow has 29 years of experience as a SAPS detective, during which he specialised in investigating hijacking syndicates and their modus operandi. He has since presented courses across South Africa to help motorists avoid being hijacked and to demonstrate how to respond during an attempted hijacking.

Event information:

Date: Thursday 17 September 2026

Time: 11:00 – 12:30

Venue: Evergreen Lifestyle Centre

Cost: R100 per person

Bookings: Confirm via email to Roncia Adams at roncia.adams@vdyhoa.co.za.

Please note that space is limited to 100 attendees and bookings will be secured on a first-come, first-served basis. The training session is open to all residents of Pearl Valley and Val de Vie Estates. We look forward to this opportunity for residents to gain practical security knowledge and safeguard themselves against this national scourge.



From Design to Execution

DIY DIG IT!
YOU CAN NOW HIRE OUR
COMPACT EXCAVATOR
EFFICIENT TRENCHING • PERFECT PLANTING
the art of precision landscaping

+27 84 383 0760

Green Fingers
LANDSCAPING

[Learn more](#)

POLO PAVILLION BY BACK'S



BACK'S

FAIRVIEW

WINE TASTING & DINNER
SWARTLAND & DARLING WINES

WINE TASTING AND MAIN COURSE
FOR R395 PER PERSON.

THURSDAY 1ST OCTOBER AT 6PM

[Book online](#)



BACK'S

Back's Polo Pavilion

STEAK NIGHT

EVERY WEDNESDAY

200G RUMP SERVED WITH HAND-CUT CHIPS
AND SEASONAL ROASTED VEGETABLES | R145
OTHER OPTIONS ARE ALSO AVAILABLE

[Book online](#)



BACK'S

CELEBRATE YOUR SPECIAL MOMENTS *at Back's Polo Pavilion*

Back's restaurant offers an elegant setting, exceptional food and a team experienced in hosting beautifully curated events. From intimate gatherings to larger celebrations, every detail is thoughtfully considered to create a memorable experience for you and your guests.

For enquiries, please contact functions@backs.co.za

Café del Sol



**SEPTEMBER
SPRING
CELEBRATION**

Café del Sol
VAL DE VIE ESTATE

Enjoy a glass
or bottle of
Zardetto
Prosecco and
the next one
is on us.

#NO

ZARDETTO
PROSECCO DI SOLE EXTRA DRY
DENOMINAZIONE DI ORIGINE CONTROLLATA

KIDDIES EAT FREE

Children 12 and under with an accompanied dining adult get a free meal

Café del Sol
VAL DE VIE ESTATE

Every Saturday

Breakfast, lunch and dinner

[Book online](#)

Café del Sol
VAL DE VIE ESTATE

Treat yourself every Wednesday and Saturday

Enjoy a delicious meal paired with a glass of wine or cold beer for just

R220

PASTA | PIZZA | VINO | BIRRA

[Book online](#)

Café del Sol
VAL DE VIE ESTATE

POSTPONED

TUESDAY 22 SEPTEMBER 2026

17:30 FOR 18:00

CAFÉ DEL SOL

R595 PER PERSON

WINE
Pairing

Leopards Leap
FAMILY VINEYARDS

Call +27 (0)21 863 6186 or Whatsapp +27 (0)79 458 9181 to book your table.
Limited seating available.

[Wine pairing menu](#)

[Book online](#)

PEARL VALLEY HOME OWNERS ASSOCIATION

Trustees B Lodewyk, D Woolley, E Lyon, I van Niekerk, J Miller, T Hinrichs

Address 682, The Acres, Pearl Valley Golf and Country Estate, Mandela Freedom Road, Paarl 7646

Tel +27 21 001 4419

Email info@pvhoa.co.za

Website www.pvhoa.co.za

EMERGENCY CONTACT DETAILS

 Security Control Room: +27 21 867 1201	 ER24 Paarl: 084 124
 Pearl Valley Main Gate : +27 21 867 1203	 Paarl Mediclinic: +27 21 807 8000
 Pearl Valley Clubhouse Reception: +27 867 8000	 Paarl SAPS: +27 21 807 4000
 Pearl Valley Enrolment Centre: +27 21 863 6199	 Paarl Fire Brigade: +27 21 872 2323
 Titanium Securitas Medical Services: +27 21 982 8055 (press 1 for medical), or	 Berg River Registration Centre: +27 21 863 6137
 dial +27 64 890 5274	 Berg River Main Gate: +27 21 863 6101
 Voltano Metering: +27 86 186 5826	 Val de Vie Main Gate: +27 21 863 6110/6138

Disclaimer: Kindly note that the opinions expressed in the communication are those of the authors/advertisers and do not necessarily represent the views of the PVHOA.

Pearl Valley Home Owners' Association, R301, Mandela Freedom Road, Paarl, Western Cape 7646, South Africa

[Unsubscribe](#) [Manage preferences](#)