



A MESSAGE FROM THE ESTATE MANAGER

The New Year is now well underway, and HOA staff have been hard at work attending to numerous issues, from routine queries, administration, and maintenance to major long-term projects, with a few emergency situations thrown in as well!

As a community, we are experiencing an exceptionally hot, dry, and windy summer. Temperatures have been high, we have had little rainfall, and dam levels have dropped throughout the region. Concerns about fires and water occupy our thoughts as we collectively face the challenges of maintaining gardens, homes, and quality of life during this testing period.

We thank all those residents who show continued goodwill, support and appreciation for the work of the HOA staff and our essential service providers, including the security team and the landscaping staff. Many of these people worked throughout the festive season and routinely put in extra time after hours and over weekends in order to ensure that residents are safe and secure, and that the Estate functions as effectively as possible.

We continuously strive to improve service levels and response times wherever possible. Comments, feedback, suggestions and constructive criticism are all welcome and appreciated. With a population of over 2,500 residents (plus children, employees, visitors, contractors and service providers) and 739 residential properties (including 59 active building sites), our Estate is always active and continuously evolving.

There will no doubt be new challenges to address in the year ahead, but we look forward to achieving further progress and reaching new milestones for the Estate.

Kind regards,
Greg van Heerden

IMPORTANT REMINDERS

Children may not ride high performance electric motorbikes on the Estate

The revised Estate Rules relating to vehicles and road safety were published in November 2025 (copy available [here](#)). Despite this, the HOA continues to receive complaints about reckless and unsafe riding by children on motorbikes. Unfortunately, increased enforcement and penalties may have to be implemented to address the problem.

Be waterwise this summer - take proactive steps to avoid unexpected high water bills

The HOA has previously published a number of articles to raise awareness and to provide residents with tips and guidance for monitoring and managing their water usage (please read [here](#)).

Help preserve the Estate environment by properly disposing of waste

Cleaning up litter and waste materials dumped in the Estate is a growing problem. Please refer to the HOA's waste management guidelines [here](#).

Emergency Contact Details

The HOA's new contact number is **021 001 4419**, which is available during normal office hours (Monday - Thursday from 08:00 - 17:00, and Friday from 08:00 - 16:00).

Please note that the HOA can no longer be contacted via the Pearl Valley Clubhouse switchboard.

Residents wishing to visit the HOA in person may do so at the HOA offices located at **682 The Acres (Appaloosa Street)**.

For after-hours emergencies, residents are requested to contact the Security Control Room on 021 867 1201. In the event of a medical or ambulance emergency, please contact 021 982 8055 (press 1 for medical assistance) or 064 890 5274.

RESIDENTIAL EMPLOYEE VERIFICATION FORM SUBMISSION

Residents are kindly reminded to ensure that all residential employees complete and submit the Residential Employee Verification Form, as communicated in the notice circulated earlier this week. This process supports accurate security records and effective access control within the Estate.

Forms are available from Security Officers at the Pearl Valley Main Gate, or alternatively, a digital copy is available [here](#).

Completed forms, together with a copy of the employee's ID or passport, must be returned to the Security Office by *Friday, 13 February 2026*.

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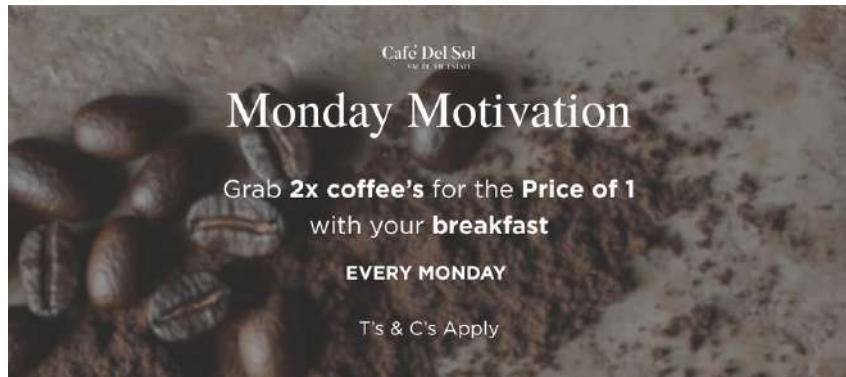


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PEARL VALLEY HOME OWNERS ASSOCIATION

Trustees B Lodewyk, E Lyon, J Miller, B Schäfer, I van Niekerk, D Woolley

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Email info@pvhoa.co.za

Website www.pvhoa.co.za

EMERGENCY CONTACT DETAILS

📞 Security Control Room: +27 21 867 1201

📞 Pearl Valley Main Gate: +27 21 867 1203

📞 Pearl Valley Clubhouse Reception: +27 867 8000

📞 Pearl Valley Enrolment Centre: +27 21 863 6199

📞 Titanium Securitas Medical Services: +27 21 982 8055

(press 1 for medical), or

dial +27 64 890 5274

📞 Voltano Metering: +27 86 186 5826

📞 ER24 Paarl: 084 124

📞 Paarl Mediclinic: +27 21 807 8000

📞 Paarl SAPS: +27 21 807 4000

📞 Paarl Fire Brigade: +27 21 872 2323

📞 Berg River Registration Centre: +27 21 863 6137

📞 Berg River Main Gate: +27 21 863 6101

📞 Val de Vie Main Gate: +27 21 863 6110/6138

Disclaimer: Kindly note that the opinions expressed in the communication are those of the authors/advertisers and do not necessarily represent the views of the PVHOA.

Pearl Valley Homeowners Association, R301, Mandela Freedom Road, Paarl, South Africa

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